CRE, CRIE, CRNE
CRKE, SPKE, MTRE, CHIE, CME
1 & 3 phase
Installation and operating instructions
1. Limited warranty

Products manufactured by GRUNDFOS PUMPS CORPORATION (Grundfos) are warranted to the original user only to be free of defects in material and workmanship for a period of 24 months from date of installation, but not more than 30 months from date of manufacture. Grundfos' liability under this warranty shall be limited to repairing or replacing at Grundfos' option, without charge, F.O.B. Grundfos' factory or authorized service station, any product of Grundfos' manufacture. Grundfos will not be liable for any costs of removal, installation, transportation, or any other charges which may arise in connection with a warranty claim. Products which are sold but not manufactured by Grundfos are subject to the warranty provided by the manufacturer of said products and not by Grundfos' warranty. Grundfos will not be liable for damage or wear to products caused by abnormal operating conditions, accident, abuse, misuse, unauthorized alteration or repair, or if the product was not installed in accordance with Grundfos' printed installation and operating instructions.

To obtain service under this warranty, the defective product must be returned to the distributor or dealer of Grundfos' products from which it was purchased together with proof of purchase and installation date, failure date, and supporting installation data. Unless otherwise provided, the distributor or dealer will contact Grundfos or an authorized service station for instructions. Any defective product to be returned to Grundfos or a service station must be sent freight prepaid; documentation supporting the warranty claim and/or a Return Material Authorization must be included if so instructed.

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Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages and some jurisdictions do not allow limit actions on how long implied warranties may last. Therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.
2. Symbols used in this document

**Warning**
Prior to installation, read these installation and operating instructions. Installation and operation must comply with local regulations and accepted codes of good practice.

3. General information

These installation and operating instructions are a supplement to installation and operating instructions for the corresponding standard pumps CR, CRI, CRN, CRK, SPK, MTR, CHI and CM. For instructions not mentioned specifically here, please see installation and operating instructions for the standard pump.

4. General description

Grundfos E-pumps have standard motors with integrated frequency converter. The pumps are for single-phase or three-phase power supply connection.

4.1 Pumps without factory-fitted sensor

The pumps have a built-in PI controller and can be set up for an external sensor enabling control of the following parameters:
- pressure
- differential pressure
- temperature
- differential temperature
- flow rate
- liquid level in a tank.

From factory, the pumps have been set to control mode uncontrolled. The PI controller can be activated by means of R100.

4.2 Pumps with pressure sensor

The pumps have a built-in PI controller and are set up with a pressure sensor enabling control of the pump discharge pressure. The pumps are set to control mode controlled. The pumps are typically used to hold a constant pressure in variable-demand systems.

4.3 Settings

The description of settings apply both to pumps without factory-fitted sensor and to pumps with a factory-fitted pressure sensor.

Setpoint

The desired setpoint can be set in three different ways:
- directly on the pump control panel
- via an input for external setpoint signal
- by means of the Grundfos wireless remote control R100.

Other settings

All other settings can only be made by means of the R100. Important parameters such as actual value of control parameter, power consumption, etc. can be read via the R100. If special or customized settings are required, use the Grundfos PC Tool E-products. Contact your local Grundfos company for more information.

5. Mechanical installation

The pump must be secured to a solid foundation by means of bolts through the holes in the flange or baseplate.

**Warning**

If these safety instructions are not observed, it may result in personal injury!

**Warning**

The surface of the product may be so hot that it may cause burns or personal injury!

If these safety instructions are not observed, it may result in malfunction or damage to the equipment!

**Note**

Notes or instructions that make the job easier and ensure safe operation.

5.1 Motor cooling

To ensure sufficient cooling of motor and electronics, observe the following requirements:
- Make sure that sufficient cooling air is available.
- Keep the temperature of the cooling air below 104 °F (40 °C).
- Keep cooling fins and fan blades clean.

5.2 Outdoor installation

When installed outdoors, the pump must be provided with a suitable cover to avoid condensation on the electronic components. See fig. 1.

![Examples of covers](attachment:fig1.png)

Remove the drain plug pointing downwards in order to avoid moisture and water build-up inside the motor.

Vertically mounted pumps are IP55 after removal of the drain plug. Horizontally mounted pumps change enclosure class to IP54.

6. Electrical connection

For description of how to connect E-pumps electrically, see the following pages:
6.1 Single-phase pumps, page 5
6.2 Three-phase pumps, 1 - 10 Hp, page 6
6.1 Single-phase pumps

**Warning**
The user or the installer is responsible for the installation of correct grounding and protection according to current national and local standards. All operations must be carried out by qualified personnel.

**Warning**
Never make any connections in the pump terminal box unless all electric supply circuits have been switched off for at least 5 minutes.

Note for instance that the signal relay may be connected to an external supply which is still connected when the power supply is disconnected.

The above warning is indicated on the motor terminal box by this yellow label:

**Warning**
The surface of the terminal box may be above 158 °F (70 °C) when the pump is operating.

6.1.1 Preparation

Before connecting the E-pump to the power supply, take the issues illustrated in the figure below into consideration.

[Fig. 2 Power supply-connected pump with power switch, backup fuse, additional protection and protective grounding]

6.1.2 Protection against electric shock - indirect contact

**Warning**
The pump must be grounded and protected against indirect contact in accordance with national regulations.

Protective ground leads must always have a yellow/green (PE) or yellow/green/blue (PEN) color marking.

6.1.3 Backup fuses

For recommended fuse sizes, see section 21.1 Supply voltage on page 31.

6.1.4 Additional protection

If the pump is connected to an electric installation where an ground leakage circuit breaker (ELCB) is used as additional protection, the circuit breaker must be of a type marked with the following symbol:

[ELCB symbol]

The total leakage current of all the electrical equipment in the installation must be taken into account.

The leakage current of the motor in normal operation can be seen in section 21.3 Leakage current on page 32.

During start and at asymmetrical supply systems, the leakage current can be higher than normal and may cause the ELCB to trip.

6.1.5 Motor protection

The pump requires no external motor protection. The motor incorporates thermal protection against slow overloading and blocking (IEC 34-11, TP 211).

6.1.6 Protection against voltage transients

The pump is protected against voltage transients by built-in varistors between phase-neutral and phase-ground.

6.1.7 Supply voltage and power supply

1 x 200-240 V - 10 %/+ 10 %, 50/60 Hz, PE.

The supply voltage and frequency are marked on the pump nameplate. Make sure that the pump is suitable for the power supply of the installation site.

The wires in the terminal box must be as short as possible.

Excepted from this is the protective ground lead which must be so long that it is the last one to be disconnected in case the cable is inadvertently pulled out of the cable entry.

[Fig. 3 Power supply connection]

6.1.8 Start/stop of pump

When the pump is switched on via the power supply, it will start after approx. 5 seconds.

If a higher number of starts and stops is desired, use the input for external start/stop when starting/stopping the pump.

When the pump is switched on via an external on/off switch, it will start immediately.

Cable glands

Cable glands comply with EN 50626.

- 2 x M16 cable gland
- 1 x M20 cable gland
- 1 knock-out cable entry for M16 cable gland.

**Warning**
If the supply cable is damaged, it must be replaced by qualified personnel.

**Warning**
Do not connect single-phase E-pumps to a power supply with a voltage between phase and ground of more than 250 V.

**Caution**
The number of starts and stops via the power supply must not exceed 4 times per hour.

When the pump is switched on via the power supply, it will start after approx. 5 seconds.

If a higher number of starts and stops is desired, use the input for external start/stop when starting/stopping the pump.

When the pump is switched on via an external on/off switch, it will start immediately.
6.1.9 Connections

As a precaution, the wires to be connected to the following connection groups must be separated from each other by reinforced insulation in their entire lengths:

**Group 1: Inputs**
- start/stop terminals 2 and 3
- digital input terminals 1 and 9
- setpoint input terminals 4, 5 and 6
- sensor input terminals 7 and 8
- GENIbus terminals B, Y and A

All inputs (group 1) are internally separated from the power-conducting parts by reinforced insulation and galvanically separated from other circuits.

All control terminals are supplied with protective extra-low voltage (PELV), thus ensuring protection against electric shock.

**Group 2: Output (relay signal, terminals NC, C, NO)**
The output (group 2) is galvanically separated from other circuits. Therefore, the supply voltage or protective extra-low voltage can be connected to the output as desired.

**Group 3: Power supply (terminals N, PE, L)**

A galvanic separation must fulfill the requirements for reinforced insulation including creepage distances and clearances specified in EN 60335.

6.2 Three-phase pumps, 1 - 10 Hp

**Warning**
The user or the installer is responsible for the installation of correct grounding and protection according to current national and local standards. All operations must be carried out by qualified personnel.

**Warning**
Never make any connections in the pump terminal box unless all electric supply circuits have been switched off for at least 5 minutes.

Note for instance that the signal relay may be connected to an external supply which is still connected when the power supply is disconnected.

The above warning is indicated on the motor terminal box by this yellow label:

### 6.2.1 Preparation
Before connecting the E-pump to the power supply, take the issues illustrated in the figure below into consideration.

![Connection diagram](image)

**Fig. 5** Power supply-connected pump with power switch, backup fuses, additional protection and protective grounding

### 6.2.2 Protection against electric shock - indirect contact

**Warning**
The pump must be grounded in accordance with national regulations.

As the leakage current of 5 - 10 Hp (4 - 7.5 kW) motors is > 3.5 mA, take extra precautions when grounding these motors.

EN 50178 and BS 7671 specify the following precautions when leakage current > 3.5 mA:
- The pump must be stationary and installed permanently.
- The pump must be permanently connected to the power supply.
- The grounding connection must be carried out as duplicate leads.

Protective ground leads must always have a yellow/green (PE) or yellow/green/blue (PEN) color marking.

### 6.2.3 Backup fuses
For recommended fuse sizes, see section 22.1 Supply voltage on page 33.

### 6.2.4 Additional protection
If the pump is connected to an electric installation where an ground leakage circuit breaker (ELCB) is used as additional protection, the circuit breaker must be of a type marked with the following symbols:

![ELCB symbol]
This circuit breaker is type B. The total leakage current of all the electrical equipment in the installation must be taken into account. The leakage current of the motor in normal operation can be seen in section 22.3 Leakage current on page 32. During start and at asymmetrical supply systems, the leakage current can be higher than normal and may cause the ELCB to trip.

6.2.5 Motor protection
The pump requires no external motor protection. The motor incorporates thermal protection against slow overloading and blocking (IEC 34-11, TP 211).

6.2.6 Protection against voltage transients
The pump is protected against voltage transients by built-in varistors between the phases and between phases and ground.

6.2.7 Supply voltage and power supply
3 x 380-480 V - 10 %/+10 %, 50/60 Hz, PE.
The supply voltage and frequency are marked on the pump nameplate. Make sure that the pump is suitable for the power supply of the installation site.
The wires in the terminal box must be as short as possible. Excepted from this is the protective ground lead which must be so long that it is the last one to be disconnected in case the cable is inadvertently pulled out of the cable entry.

Warning
Do not connect three-phase E-pumps to a power supply with a voltage between phase and ground of more than 440 V.

6.2.8 Start/stop of pump
The number of starts and stops via the power supply must not exceed 4 times per hour.
When the pump is switched on via the power supply, it will start after approx. 5 seconds.
If a higher number of starts and stops is desired, use the input for external start/stop when starting/stopping the pump.
When the pump is switched on via an external on/off switch, it will start immediately.

Automatic restart
If a pump set up for automatic restart is stopped due to a fault, it will restart automatically when the fault has disappeared.

However, automatic restart only applies to fault types set up to automatic restart. These faults could typically be one of these faults:
• temporary overload
• fault in the power supply.

6.2.9 Connections
As a precaution, the wires to be connected to the following connection groups must be separated from each other by reinforced insulation in their entire lengths:

Group 1: Inputs
• start/stop terminals 2 and 3
• digital input terminals 1 and 9
• setpoint input terminals 4, 5 and 6
• sensor input terminals 7 and 8
• GENIbus terminals B, Y and A
All inputs (group 1) are internally separated from the power-conducting parts by reinforced insulation and galvanically separated from other circuits.
All control terminals are supplied with protective extra-low voltage (PELV), thus ensuring protection against electric shock.

Group 2: Output (relay signal, terminals NC, C, NO)
The output (group 2) is galvanically separated from other circuits. Therefore, the supply voltage or protective extra-low voltage can be connected to the output as desired.

Fig. 6 Power connection

Cable glands
Cable glands comply with EN 50626.
• 2 x M16 cable gland
• 1 x M20 cable gland
• 2 x M16 knock-out cable entries.

Warning
If the supply cable is damaged, it must be replaced by qualified personnel.

Grid types
Three-phase E-pumps can be connected to all grid types.
A galvanic separation must fulfill the requirements for reinforced insulation including creepage distances and clearances specified in EN 60335.
6.3 Three-phase pumps, 15 - 30 Hp

Warning
The user or the installer is responsible for the installation of correct grounding and protection according to current national and local standards. All operations must be carried out by qualified personnel.

Warning
Never make any connections in the pump terminal box unless all electric supply circuits have been switched off for at least 5 minutes.

Note for instance that the signal relay may be connected to an external supply which is still connected when the power supply is disconnected.

Warning
The surface of the terminal box may be above 158°F (70 °C) when the pump is operating.

6.3.1 Preparation
Before connecting the E-pump to the power supply, take the issues illustrated in the figure below into consideration.

Fig. 8 Power supply-connected pump with power switch, backup fuses, additional protection and protective grounding

6.3.2 Protection against electric shock - indirect contact

Warning
The pump must be grounded in accordance with national regulations.

As the leakage current of 15 - 30 Hp motors is > 10 mA, take extra precautions when grounding these motors.

EN 61800-5-1 specifies that the pump must be stationary and installed permanently when the leakage current is > 10 mA.

One of the following requirements must be fulfilled:
- A single protective ground lead (7AWG minimum copper)
- Two protective ground leads of the same cross-sectional area as the power supply leads, with one lead connected to an additional ground terminal in the terminal box.

Fig. 10 Connection of two protective ground leads using two of the leads of a 5-core power supply cable

Protective ground leads must always have a yellow/green (PE) or yellow/green/blue (PEN) color marking.

6.3.3 Backup fuses
For recommended fuse sizes, see section 23.1 Supply voltage on page 33.

6.3.4 Additional protection
If the pump is connected to an electric installation where an ground leakage circuit breaker (ELCB) is used as additional protection, the circuit breaker must be of a type marked with the following symbols:

This circuit breaker is type B.

The total leakage current of all the electrical equipment in the installation must be taken into account.

The leakage current of the motor in normal operation can be seen in section 23.3 Leakage current.

During start and at asymmetrical supply systems, the leakage current can be higher than normal and may cause the ELCB to trip.

6.3.5 Motor protection
The pump requires no external motor protection. The motor incorporates thermal protection against slow overloading and blocking (IEC 34-11, TP 211).

6.3.6 Protection against voltage transients
The pump is protected against voltage transients in accordance with EN 61800-3 and is capable of withstanding a VDE 0160 pulse.

The pump has a replaceable varistor which is part of the transient protection.

Over time this varistor will be worn and need to be replaced. When the time for replacement has come, R100 and PC Tool E-products will indicate this as a warning.


6.3.7 Supply voltage and mains
3 x 380-480 V - 10 %-/+ 10 %, 50/60 Hz, PE.

The supply voltage and frequency are marked on the pump nameplate. Make sure that the motor is suitable for the power supply of the installation site.

The wires in the terminal box must be as short as possible. Excepted from this is the protective ground lead which must be so long that it is the last one to be disconnected in case the cable is inadvertently pulled out of the cable entry.
Cable glands

Cable glands comply with EN 50626.
- 1 x M40 cable gland
- 1 x M20 cable gland
- 2 x M16 cable gland
- 2 x M16 knock-out cable entries.

**Warning**
*If the supply cable is damaged, it must be replaced by qualified personnel.*

Grid types

Three-phase E-pumps can be connected to all grid types.

**Warning**
*Do not connect three-phase E-pumps to a power supply with a voltage between phase and ground of more than 440 V.*

6.3.8 Start/stop of pump

*The number of starts and stops via the power supply must not exceed 4 times per hour.*

When the pump is switched on via the power supply, it will start after approx. 5 seconds.

If a higher number of starts and stops is desired, use the input for external start/stop when starting/stopping the pump.

When the pump is switched on via an external on/off switch, it will start immediately.

6.3.9 Connections

*If no external on/off switch is connected, connect terminals 2 and 3 using a short wire.*

As a precaution, the wires to be connected to the following connection groups must be separated from each other by reinforced insulation in their entire lengths:

**Group 1: Inputs**
- start/stop: terminals 2 and 3
- digital input: terminals 1 and 9
- setpoint input: terminals 4, 5 and 6
- sensor input: terminals 7 and 8
- GENIbus: terminals B, Y and A

All inputs (group 1) are internally separated from the power-conducting parts by reinforced insulation and galvantically separated from other circuits.

All control terminals are supplied with protective extra-low voltage (PELV), thus ensuring protection against electric shock.

**Group 2: Output (relay signal, terminals NC, C, NO)**

The output (group 2) is galvanically separated from other circuits. Therefore, the supply voltage or protective extra-low voltage can be connected to the output as desired.

**Group 3: Power supply (terminals L1, L2, L3)**

A galvanic separation must fulfill the requirements for reinforced insulation including creepage distances and clearances specified in EN 61800-5-1.
6.4 Signal cables

- Use screened cables with a conductor cross-section of min. 28AWG and max. 16AWG for external on/off switch, digital input, setpoint and sensor signals.
- Connect the screens of the cables to frame at both ends with good frame connection. The screens must be as close as possible to the terminals. See fig. 13.

![Fig. 13 Stripped cable with screen and wire connection](image)

- Always tighten screws for frame connections whether a cable is fitted or not.
- Make the wires in the pump terminal box as short as possible.

6.5 E-pump electrical connections

6.5.1 Connection of E-pump to Danfoss pressure sensor MBS3000

The blue wire of the pressure sensor is connected to the #7 terminal of the E-pump. The brown wire of the pressure sensor is connected to the #8 terminal of the E-pump. See section 6.4 Signal cables on page 11 for additional details.

![Fig. 14 Danfoss pressure sensor](image)

6.5.2 Connection of E-pump to LiqTec®

Connection terminals on E-pump:
- 2 (Start/Stop) and 3 (GND)
- 1 x 200-240 VAC
- 1 x 80 - 130 VAC

![Fig. 15 Connection of E-pump to LiqTec](image)
6.6 Bus connection cable

6.6.1 New installations
For the bus connection, use a screened 3-core cable with a conductor cross-section of 28AWG - 16AWG.

• If the pump is connected to a unit with a cable clamp which is identical to the one on the pump, connect the screen to this cable clamp.
• If the unit has no cable clamp as shown in fig. 16, leave the screen unconnected at this end.

![Fig. 16 Connection with screened 3-core cable](image)

6.6.2 Replacing an existing pump
• If a screened 2-core cable is used in the existing installation, connect it as shown in fig. 17.

![Fig. 17 Connection with screened 2-core cable](image)

7. Modes
Grundfos E-pumps are set and controlled according to operating and control modes.

7.1 Overview of modes

<table>
<thead>
<tr>
<th>Operating modes</th>
<th>Normal</th>
<th>Stop</th>
<th>Min.</th>
<th>Max.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control modes</td>
<td>Uncontrolled</td>
<td>Controlled</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Constant curve</td>
<td>Constant pressure ¹</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

¹) For this control mode the pump is equipped with a pressure sensor. The pump may also be equipped with a temperature sensor in which case the description would be constant temperature in control mode controlled.

7.2 Operating mode
When the operating mode is set to Normal, the control mode can be set to controlled or uncontrolled. See section 7.3 Control mode on page 12.

The other operating modes that can be selected are Stop, Min. or Max.
• Stop: the pump has been stopped
• Min.: the pump is operating at its minimum speed
• Max.: the pump is operating at its maximum speed.

Figure 18 is a schematic illustration of min. and max. curves.

![Fig. 18 Min. and max. curves](image)

The max. curve can for instance be used in connection with the venting procedure during installation. The min. curve can be used in periods in which a minimum flow is required.

If the power supply to the pump is disconnected, the mode setting will be stored.

The remote control R100 offers additional possibilities of setting and status displays. See section 10. Setting by means of R100 on page 14.

7.3 Control mode

7.3.1 Pumps without factory-fitted sensor
The pumps are factory-set to control mode uncontrolled.

In control mode uncontrolled, the pump will operate according to the constant curve set, fig. 19.

![Fig. 19 Pump in control mode uncontrolled (constant curve)](image)

The pump can be set to one of two control modes, i.e. controlled and uncontrolled, fig. 20.

In control mode controlled, the pump will adjust its performance, i.e. pump discharge pressure, to the desired setpoint for the control parameter.

In control mode uncontrolled, the pump will operate according to the constant curve set.
8. Setting up the pump

8.1 Factory setting

Pumps without factory-fitted sensor
The pumps have been factory-set to control mode uncontrolled. The setpoint value corresponds to 100% of the maximum pump performance (see data sheet for the pump).

Pumps with pressure sensor
The pumps have been factory-set to control mode controlled. The setpoint value corresponds to 50% of the sensor measuring range (see sensor nameplate).

9. Setting by means of control panel

The pump control panel, see fig. 21 or 22, incorporates the following buttons and indicator lights:
- Buttons, \(\text{\textcircled{1}}\) and \(\text{\textcircled{2}}\), for setpoint setting.
- Light fields, yellow, for indication of setpoint.
- Indicator lights, green (operation) and red (fault).

9.1 Setting of operating mode

Settings available:
- Normal
- Stop
- Min.
- Max.

Start/stop of pump
Start the pump by continuously pressing \(\text{\textcircled{1}}\) until the desired setpoint is indicated. This is operating mode Normal.
Stop the pump by continuously pressing \(\text{\textcircled{1}}\) until none of the light fields are activated and the green indicator light flashes.

Setting to Min.
Press \(\text{\textcircled{2}}\) continuously to change to the min. curve of the pump (bottom light field flashes). When the bottom light field is on, press \(\text{\textcircled{2}}\) for 3 seconds until the light field starts flashing.
To return to uncontrolled or controlled operation, press \(\text{\textcircled{2}}\) continuously until the desired setpoint is indicated.

Setting to Max.
Press \(\text{\textcircled{1}}\) continuously to change to the max. curve of the pump (top light field flashes). When the top light field is on, press \(\text{\textcircled{1}}\) for 3 seconds until the light field starts flashing.
To return to uncontrolled or controlled operation, press \(\text{\textcircled{1}}\) continuously until the desired setpoint is indicated.

9.2 Setpoint setting

Set the desired setpoint by pressing the button \(\text{\textcircled{1}}\) or \(\text{\textcircled{2}}\). The light fields on the control panel will indicate the setpoint set. See examples in sections 9.2.1 on page 13 and 9.2.2 on page 14.

9.2.1 Pump in control mode controlled (pressure control)

Example
Figure 25 shows that the light fields 5 and 6 are activated, indicating a desired setpoint of 3 bar. The setting range is equal to the sensor measuring range (see sensor nameplate).
9.2.2 Pump in control mode uncontrolled

Example

In control mode uncontrolled, the pump performance is set within the range from min. to max. curve. See fig. 26.

10. Setting by means of R100

The pump is designed for wireless communication with the Grundfos remote control R100.

During communication, the R100 must be pointed at the control panel. When the R100 communicates with the pump, the red indicator light will flash rapidly. Keep pointing the R100 at the control panel until the red LED diode stops flashing.

The R100 offers setting and status displays for the pump.

The displays are divided into four parallel menus (see fig. 36):

0. GENERAL (see operating instructions for the R100)
1. OPERATION
2. STATUS
3. INSTALLATION

The figure above each individual display in fig. 36 refers to the section in which the display is described.
(1) This display only appears for three-phase pumps, 1 - 30 Hp.

(2) This display only appears for three-phase pumps, 15 - 30 Hp.

(3) This display only appears for single- and three-phase pumps, 0.5 - 10 Hp.

(4) This display only appears if an advanced I/O module is installed.

**Fig. 28** Menu overview
Displays in general
In the following explanation of the functions, one or two displays are shown.

One display
Pumps without or with factory-fitted sensor have the same function.

Two displays
Pumps without or with factory-fitted pressure sensor have different functions and factory settings.

10.1 Menu OPERATION
The first display in this menu is this:

10.1.1 Setpoint

Without sensor (uncontrolled)

With pressure sensor (controlled)

Setpoint set
Actual setpoint
Actual value
Set the setpoint in %.

In control mode uncontrolled, the setpoint is set in % of the maximum performance. The setting range will lie between the min. and max. curves.

In control mode controlled, the setting range is equal to the sensor measuring range.

If the pump is connected to an external setpoint signal, the value in this display will be the maximum value of the external setpoint signal. See section 14. External setpoint signal on page 27.

Setpoint and external signal
The setpoint cannot be set if the pump is controlled via external signals (Stop, Min. curve or Max. curve). R100 will give this warning: External control!

Check if the pump is stopped via terminals 2-3 (open circuit) or set to min. or max. via terminals 1-3 (closed circuit).

See section Fig. 37 Menu overview on page 25.

Setpoint and bus communication
The setpoint cannot be set either if the pump is controlled from an external control system via bus communication. R100 will give this warning: Bus control!

To override bus communication, disconnect the bus connection.

See section Fig. 37 Menu overview on page 25.

10.1.2 Operating mode

Set one of the following operating modes:

- Normal (duty)
- Stop
- Min.
- Max.

Alarm log

The operating modes can be set without changing the setpoint setting.

10.1.3 Fault indications
In E-pumps, faults may result in two types of indication: alarm or warning.

An "alarm" fault will activate an alarm indication in R100 and cause the pump to change operating mode, typically to stop. However, for some faults resulting in alarm, the pump is set to continue operating even if there is an alarm.

A "warning" fault will activate a warning indication in R100, but the pump will not change operating or control mode.

The indication, Warning, only applies to three-phase pumps.

Alarm

In case of alarm, the cause will appear in this display.

Possible causes:
- No alarm indication
- Too high motor temperature
- Undervoltage
- Mains voltage asymmetry (15 - 30 Hp)
- Overvoltage
- Too many restarts (after faults)
- Overload
- Underload (only three-phase pumps)
- Sensor signal outside signal range
- Setpoint signal outside signal range
- External fault
- Duty/standby, Communication fault
- Dry running (only three-phase pumps)
- Other fault.

If the pump has been set up to manual restart, an alarm indication can be reset in this display if the cause of the fault has disappeared.

Warning (only three-phase pumps)

In case of warning, the cause will appear in this display.

Possible causes:
- No warning indication
- Sensor signal outside signal range
- Relubricate motor bearings, see section 20.2 on page 31.
- Replace motor bearings, see section 20.3 on page 31.
- Replace varistor, see section 20.4 on page 31.

A warning indication will disappear automatically once the fault has been remedied.

10.1.4 Fault log
For both fault types, alarm and warning, the R100 has a log function.
In case of "alarm" faults, the last five alarm indications will appear in the alarm log. "Alarm log 1" shows the latest fault, "Alarm log 2" shows the latest fault but one, etc. The example above gives this information:

- the alarm indication *Undervoltage*
- the fault code (73)
- the number of minutes the pump has been connected to the power supply after the fault occurred, 8 min.

**Warning log (only three-phase pumps)**

In case of "warning" faults, the last five warning indications will appear in the warning log. "Warning log 1" shows the latest fault, "Warning log 2" shows the latest fault but one, etc. The example above gives this information:

- the warning indication *Relubricate motor bearings*
- the fault code (240)
- the number of minutes the pump has been connected to the power supply since the fault occurred, 30 min.

### 10.2 Menu STATUS

The displays appearing in this menu are status displays only. It is not possible to change or set values.

The displayed values are the values that applied when the last communication between the pump and the R100 took place. If a status value is to be updated, point the R100 at the control panel and press "OK".

If a parameter, e.g. speed, should be called up continuously, press "OK" constantly during the period in which the parameter in question should be monitored.

The tolerance of the displayed value is stated under each display. The tolerances are stated as a guide in % of the maximum values of the parameters.

#### 10.2.1 Actual setpoint

**Without sensor (uncontrolled)**

- Actual setpoint
- External setpoint

Tolerance: ± 2 %.

**With pressure sensor (controlled)**

- Actual setpoint
- External setpoint

Tolerance: ± 2 %.

This display shows the actual setpoint and the external setpoint in % of the range from minimum value to the setpoint set. See section 14. *External setpoint signal on page 27*.

#### 10.2.2 Operating mode

![Operating mode display](image)

This display shows the actual operating mode (*Normal* (duty), *Stop*, *Min.*, or *Max.*). Furthermore, it shows where this operating mode was selected (*R100*, *Pump*, *Bus*, *External* or *Stop func.*). For further details about the stop function (*Stop func.*), see section 10.3.8 *Stop function on page 20*.

#### 10.2.3 Actual value

**Without sensor (uncontrolled)**

- Actual value

**With pressure sensor (controlled)**

- Actual value

This display shows the value actually measured by a connected sensor.

If no sensor is connected to the pump, "-" will appear in the display.

#### 10.2.4 Speed

![Speed display](image)

Tolerance: ± 5 %

The actual pump speed will appear in this display.

#### 10.2.5 Power input and power consumption

![Power input and power consumption display](image)

Tolerance: ± 10 %

This display shows the actual pump input power from the power supply. The power is displayed in W or kW.

The pump power consumption can also be read from this display. The value of power consumption is an accumulated value calculated from the pump’s birth and it cannot be reset.

#### 10.2.6 Operating hours

![Operating hours display](image)

Tolerance: ± 2 %

The value of operating hours is an accumulated value and cannot be reset.
10.2.7 Lubrication status of motor bearings (only 15 - 30 Hp)

This display shows how many times the motor bearings have been relubricated and when to replace the motor bearings. When the motor bearings have been relubricated, confirm this action in the INSTALLATION menu. See section 10.3.14 Confirming relubrication/replacement of motor bearings (only three-phase pumps) on page 23. When relubrication is confirmed, the figure in the above display will be increased by one.

10.2.8 Time till relubrication of motor bearings
(only 15 - 30 Hp)

This display shows when to relubricate the motor bearings. The controller monitors the operating pattern of the pump and calculates the period between bearing relubrications. If the operating pattern changes, the calculated time till relubrication may change as well.

The displayable values are these:
- in 2 years
- in 1 year
- in 6 months
- in 3 months
- in 1 month
- in 1 week
- Now!

10.2.9 Time till replacement of motor bearings
(only three-phase pumps)

When the motor bearings have been relubricated a prescribed number of times stored in the controller, the display in section 10.2.8 Time till relubrication of motor bearings (only 15 - 30 Hp) on page 18 will be replaced by the display below.

This display shows when to replace the motor bearings. The controller monitors the operating pattern of the pump and calculates the period between bearing replacements.

The displayable values are these:
- in 2 years
- in 1 year
- in 6 months
- in 3 months
- in 1 month
- in 1 week
- Now!

10.3 Menu INSTALLATION

10.3.1 Control mode

Select one of the following control modes (see fig. 20):
- Controlled
- Uncontrolled.

If the pump is connected to a bus, the control mode cannot be selected via the R100. See section 15. Bus signal.

10.3.2 Controller

E-pumps have a factory default setting of gain (K_p) and integral time (T_i). However, if the factory setting is not the optimum setting, the gain and the integral time can be changed in the display below.

The gain (K_p) can be set within the range from 0.1 to 20.
- The integral time (T_i) can be set within the range from 0.1 to 3600 s. If 3600 s is selected, the controller will function as a P controller.
- Furthermore, it is possible to set the controller to inverse control, meaning that if the setpoint is increased, the speed will be reduced. In the case of inverse control, the gain (K_p) must be set within the range from -0.1 to -20.

The table below shows the suggested controller settings:

<table>
<thead>
<tr>
<th>System/application</th>
<th>Heating systems</th>
<th>Cooling system</th>
<th>T_i</th>
</tr>
</thead>
<tbody>
<tr>
<td>L1) &lt; 16.4 ft:</td>
<td>0.5</td>
<td></td>
<td>0.5</td>
</tr>
<tr>
<td>L &gt; 16.4 ft: 3</td>
<td>0.5</td>
<td></td>
<td>0.5</td>
</tr>
<tr>
<td>L &gt; 32.8 ft: 5</td>
<td>0.5</td>
<td></td>
<td>0.5</td>
</tr>
</tbody>
</table>
How to set the PI controller

For most applications, the factory setting of the controller constants $K_p$ and $T_i$ will ensure optimum pump operation. However, in some applications an adjustment of the controller may be needed.

Proceed as follows:

1. Increase the gain ($K_p$) until the motor becomes unstable. Instability can be seen by observing if the measured value starts to fluctuate. Furthermore, instability is audible as the motor starts hunting up and down. Some systems, such as temperature controls, are slow-reacting, meaning that it may be several minutes before the motor becomes unstable.

2. Set the gain ($K_p$) to half of the value which made the motor unstable. This is the correct setting of the gain.

3. Reduce the integral time ($T_i$) until the motor becomes unstable.

4. Set the integral time ($T_i$) to twice the value which made the motor unstable. This is the correct setting of the integral time.

General rules of thumb:

- If the controller is too slow-reacting, increase $K_p$.
- If the controller is hunting or unstable, dampen the system by reducing $K_p$ or increasing $T_i$.

### 10.3.3 External setpoint

The input for external setpoint signal can be set to different signal types. Select one of the following types:

- 0 - 10 V
- 0 - 20 mA
- 4 - 20 mA
- Not active

If Not active is selected, the setpoint set by means of the R100 or on the control panel will apply.

If one of the signal types is selected, the actual setpoint is influenced by the signal connected to the external setpoint input. See section 14. External setpoint signal on page 27.

### 10.3.4 Signal relay

Pumps of 0.5 - 10 Hp have one signal relay. The factory setting of the relay will be Fault.

Pumps of 15 - 30 Hp have two signal relays. Signal relay 1 is factory set to Alarm and signal relay 2 to Warning.

In one of the displays below, select in which one of three or six operating situations the signal relay should be activated.

- 0.5 - 10 hp
- 15 - 30 Hp

Fault and Alarm cover faults resulting in Alarm. Warning covers faults resulting in Warning. Relubricate covers only that one individual event. For distinction between alarm and warning, see section 10.1.3 Fault indications on page 16.

For further information, see section 17. Indicator lights and signal relay on page 28.
10.3.5 Buttons on pump

The operating buttons and on the control panel can be set to these values:
- **Active**
- **Not active.**

When set to **Not active** (locked), the buttons do not function. Set the buttons to **Not active** if the pump should be controlled via an external control system.

10.3.6 Pump number

A number between 1 and 64 can be allocated to the pump. In the case of bus communication, a number must be allocated to each pump.

10.3.7 Digital inputs

The digital inputs of the pump (terminal 1, fig. 4, 7 or 12) can be set to different functions.

Select one of the following functions:
- **Min.** (min. curve)
- **Max.** (max. curve)
- **External fault**
- **Flow switch**
- **Dry running** (from external sensor) (only three-phase pumps).

The selected function is activated by closing the contact between terminals 1 and 9, 1 and 10 or 1 and 11. See figs 4, 7 and 12.

See also section **13.2 Digital input** on page 26.

**Min.**
When the input is activated, the pump will operate according to the min. curve.

**Max.**
When the input is activated, the pump will operate according to the max. curve.

**External fault:**
When the input is activated, a timer will be started. If the input is activated for more than 5 seconds, the pump will be stopped and a fault will be indicated. If the input is deactivated for more than 5 seconds, the fault condition will cease and the pump can only be restarted manually by resetting the fault indication.

**Flow switch:**
When this function is selected, the pump will be stopped when a connected flow switch detects low flow.

It is only possible to use this function if the pump is connected to a pressure sensor.

If the input is activated for more than 5 seconds, the stop function incorporated in the pump will take over. See section **10.3.8 Stop function** on page 20.

**Dry running** (only three-phase pumps):
When this function is selected, lack of inlet pressure or water shortage can be detected. This requires the use of an accessory, such as these:
- a Grundfos Liqtec® dry-running sensor
- a pressure switch installed on the suction side of a pump
- a float switch installed on the suction side of a pump.

When lack of inlet pressure or water shortage (Dry running) is detected, the pump will be stopped. The pump cannot restart as long as the input is activated.

10.3.8 Stop function

The stop function can be set to these values:
- **Active**
- **Not active.**

When the stop function is active, the pump will be stopped at very low flows. The controller will stop the pump to protect the pump as follows:
- avoid unnecessary heating of the pumped liquid
- reduce wear of the shaft seals
- reduce noise from operation.

**Fig. 29 Difference between start and stop pressures (ΔH)**

ΔH is factory-set to **10 % of actual setpoint.**

ΔH can be set within the range from 5 % to 30 % of actual setpoint.

Low flow can be detected in two different ways:
1. A built-in "low-flow detection function" which functions if the digital input is not set up for flow switch.
2. A flow switch connected to the digital input.

**1. Low-flow detection function**
The pump will check the flow regularly by reducing the speed for a short time. If there is no or only a small change in pressure, this means that there is low flow. The speed will be increased until the stop pressure (actual setpoint + 0.5 x ΔH) is reached and the pump will stop. When the pressure has fallen to the start pressure (actual setpoint - 0.5 x ΔH), the pump will restart.

When restarting, the pumps will react differently according to pump type:

**Single-phase pumps**
The pump will return to continuous operation at constant pressure and the pump will continue checking the flow regularly by reducing the speed for a short time.
Three-phase pumps

1. If the flow is higher than the low-flow limit, the pump will return to continuous operation at constant pressure.

2. If the flow is still lower than the low-flow limit, the pump will continue in start/stop operation. It will continue in start/stop operation until the flow is higher than the low-flow limit; when the flow is higher than the low-flow limit, the pump will return to continuous operation.

2. Flow switch

When the digital input is activated for more than 5 seconds because there is low flow, the speed will be increased until the stop pressure (actual setpoint + 0.5 x ΔH) is reached, and the pump will stop. When the pressure has fallen to start pressure, the pump will start again. If there is still no flow, the pump will quickly reach stop pressure and stop. If there is flow, the pump will continue operating according to the setpoint.

Operating conditions for the stop function

It is only possible to use the stop function if the system incorporates a pressure sensor, a non-return valve and a diaphragm tank.

The non-return valve must always be installed before the pressure sensor. See fig. 30 and fig. 31.

Diaphragm tank

The stop function requires a diaphragm tank of a certain minimum size. The tank must be installed immediately after the pump and the precharge pressure must be 0.7 x actual setpoint.

Recommended diaphragm tank size:

<table>
<thead>
<tr>
<th>Rated flow of pump [gpm (m³/h)]</th>
<th>CRE pump</th>
<th>Typical diaphragm tank size [gal (liter)]</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 26 (0 - 5.9)</td>
<td>1s, 1, 3</td>
<td>2 (7.6)</td>
</tr>
<tr>
<td>27 - 105 (6.1 - 23.8)</td>
<td>5, 10, 15</td>
<td>4.4 (16.7)</td>
</tr>
<tr>
<td>106 - 176 (24.2 - 40)</td>
<td>20, 32</td>
<td>14 (53.0)</td>
</tr>
<tr>
<td>177 - 308 (40.2 - 70.0)</td>
<td>45</td>
<td>34 (128.7)</td>
</tr>
<tr>
<td>309 - 440 (70.2 - 99.9)</td>
<td>64, 90</td>
<td>62 (234.7)</td>
</tr>
<tr>
<td>441 - 750 (100 - 170)</td>
<td>120, 150</td>
<td>86 (325.5)</td>
</tr>
</tbody>
</table>

If a diaphragm tank of the above size is installed in the system, the factory setting of ΔH is the correct setting.

If the tank installed is too small, the pump will start and stop too often. This can be remedied by increasing ΔH.

10.3.9 Flow limit for the stop function

(only three-phase pumps)

Flow limit for the stop function only works if the system is not set up for flow switch.

In order to set at which flow rate the system is to go from continuous operation at constant pressure to start/stop operation, select among these four values of which three are preconfigured flow limits:

- Low
- Normal
- High
- Custom.

The default setting of the pump is Normal, representing approx. 10 % of the rated flow rate of the pump.

If a lower flow limit than normal is desired or the tank size is smaller than recommended, select Low.

If a higher flow than normal is wanted or a large tank is used, set the limit to High.

The value Custom can be seen in R100 but it can only be set by means of the PC Tool E-products. Custom is for customised set-up and optimizing to the process.
10.3.10 Sensor

Without sensor (uncontrolled)  With pressure sensor (controlled)

The setting of the sensor is only relevant in the case of controlled operation.
Select among the following values:
- Sensor output signal
  0-10 V
  0-20 mA
  4-20 mA
- Unit of measurement of sensor:
  bar, mbar, kPa, psi, m³/h, m³/s, l/s, gpm, °C, °F, %
- Sensor measuring range.

10.3.11 Duty/standby (only three-phase pumps)

The duty/standby function applies to two pumps connected in parallel and controlled via GENIbus.

The duty/standby function can be set to these values:
- Active
- Not active.

When the function is set to Active, the following applies:
- Only one pump is running at a time.
- The stopped pump (standby) will automatically be cut in if the running pump (duty) has a fault. A fault will be indicated.
- Changeover between the duty pump and the standby pump will take place every 24 hours.

Activate the duty/standby function as follows:
1. Install and prime the two pumps per the installation and operating instructions included with the pumps.
2. Verify the power supply is connected to the first pump per the installation and operating instructions.
3. Use the Grundfos R100 programmer to set the duty/standby to "not active" in the installation menu.
4. Use the Grundfos R100 programmer to set the "operating mode" to "stop" in the operation menu.
5. Use the Grundfos R100 programmer to set the other displays as required for the pump application (such as setpoint).
6. Disconnect the power supply to both pumps.
7. Installation of the "AYB" cable (91125604):
   a. Remove the plug from each MLE casing with a flat head screw driver (see fig. 33).
   b. Thread a new cable gland into each MLE casing with a crescent wrench (see fig. 33).
   c. Loosen the new cable gland caps and push the cable ends through the cable glands and into MLE motors.
   d. Remove the "AYB" connector plug from the first MLE motor (see fig. 34).
   e. Connect the black wire to the "A" terminal of the "AYB" connector plug.
   f. Connect the orange wire to the "Y" terminal of the "AYB" connector plug.
   g. Connect the red wire to the "B" terminal of the "AYB" connector plug.
   h. Reconnect the "AYB" connector plug to the first MLE motor.
   i. Tighten the new cable gland cap to secure the cable (see fig. 33).
   j. Repeat steps "d" through "i" for the second MLE motor.
8. Connect the power supply to the two pumps per the installation and operation instructions.
9. Use the Grundfos R100 programmer to verify the "operating mode" is set to "normal" in the operation menu of the second pump.
10. Use the Grundfos R100 programmer to set the other displays as required for the pump application (such as "setpoint").
11. Use the Grundfos R100 programmer to set the duty/standby to "active" in the installation menu of the second pump.
   Please note the second pump will search for the first pump and automatically set the duty/standby to "active" in the installation menu.
12. The second pump will operate for the first 24 hours. The two pumps will then alternate operation every 24 hours.
10.3.12 Operating range

How to set the operating range:

• Set the min. curve within the range from max. curve to 12 % of maximum performance. The pump is factory-set to 24 % of maximum performance.

• Set the max. curve within the range from maximum performance (100 %) to min. curve.

The area between the min. and max. curves is the operating range.

10.3.13 Motor bearing monitoring (only three-phase pumps)

The motor bearing monitoring function can be set to these values:

• Active
• Not active.

When the function is set to Active, a counter in the controller will start counting the mileage of the bearings. See section 10.2.7 Lubrication status of motor bearings (only 15 - 30 Hp) on page 18.

The counter will continue counting even if the function is switched to Not active, but a warning will not be given when it is time for relubrication.

When the function is switched to Active again, the accumulated mileage will again be used to calculate the relubrication time.

10.3.14 Confirming relubrication/replacement of motor bearings (only three-phase pumps)

This function can be set to these values:

• Relubricated (only 15 - 30 Hp)
• Replaced
• Nothing done.

When the bearing monitoring function is Active, the controller will give a warning indication when the motor bearings are due to be relubricated or replaced. See section 10.1.3 Fault indications on page 16.

When the motor bearings have been relubricated or replaced, confirm this action in the above display by pressing "OK".

Relubricated cannot be selected for a period of time after confirming relubrication.

10.3.15 Standstill heating (only three-phase pumps)

The standstill heating function can be set to these values:

• Active
• Not active.

When the function is set to Active, an AC voltage will be applied to the motor windings. The applied voltage will ensure that sufficient heat is generated to avoid condensation in the motor.
10.4 Typical display settings for constant pressure E-pumps

Fig. 36 Menu overview

(1) This display only appears for three-phase pumps, 1 - 30 Hp.
(2) This display only appears for three-phase pumps, 15 - 30 Hp.
(3) This display only appears for single- and three-phase pumps, 0.5 - 10 Hp.
(4) This display only appears if an advanced I/O module is installed.
10.5 Typical display settings for analog input E-pumps

Fig. 37  Menu overview

(1) This display only appears for three-phase pumps, 1 - 30 Hp.
(2) This display only appears for three-phase pumps, 15 - 30 Hp.
(3) This display only appears for single- and three-phase pumps, 0.5 - 10 Hp.
(4) This display only appears if an advanced I/O module is installed.
11. Setting by means of PC Tool E-products
Special setup requirements differing from the settings available via the R100 require the use of Grundfos PC Tool E-products. This again requires the assistance of a Grundfos service technician or engineer. Contact your local Grundfos company for more information.

12. Priority of settings
The priority of settings depends on two factors:
1. control source
2. settings.

1. Control source

Control panel
R100
External signals
(external setpoint signal, digital inputs, etc.).
Communication from another control system via bus

2. Settings
• Operating mode Stop
• Operating mode Max. (Max. curve)
• Operating mode Min. (Min. curve)
• Setpoint setting.
An E-pump can be controlled by different control sources at the same time, and each of these sources can be set differently. Consequently, it is necessary to set an order of priority of the control sources and the settings.

If two or more settings are activated at the same time, the pump will operate according to the function with the highest priority.

Priority of settings without bus communication

<table>
<thead>
<tr>
<th>Priority</th>
<th>Control panel or R100</th>
<th>External signals</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Stop</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Max.</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td>Stop</td>
</tr>
<tr>
<td>4</td>
<td></td>
<td>Max.</td>
</tr>
<tr>
<td>5</td>
<td></td>
<td>Min.</td>
</tr>
<tr>
<td>6</td>
<td>Setpoint setting</td>
<td>Setpoint setting</td>
</tr>
</tbody>
</table>

Example: If the E-pump has been set to operating mode Max. (Max. frequency) via an external signal, such as digital input, the control panel or R100 can only set the E-pump to operating mode Stop.

Priority of settings with bus communication

<table>
<thead>
<tr>
<th>Priority</th>
<th>Control panel or R100</th>
<th>External signals</th>
<th>Bus communication</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Stop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Max.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Example: If the E-pump is operating according to a setpoint set via bus communication, the control panel or R100 can set the E-pump to operating mode Stop or Max., and the external signal can only set the E-pump to operating mode Stop.

13. External forced-control signals
The pump has inputs for external signals for these forced-control functions:
• Start/stop of pump
• Digital function.

13.1 Start/stop input

Functional diagram: Start/stop input:

Start/stop (terminals 2 and 3)

Normal duty

Stop

13.2 Digital input

By means of the R100, one of the following functions can be selected for the digital input:
• Normal duty
• Min. curve
• Max. curve
• External fault
• Flow switch
• Dry running.

Functional diagram: Input for digital function

Digital function
(terminals 1 and 9) (terminals 9 and 10) (terminals 9 and 11)

Normal duty

Min. curve

Max. curve
14. External setpoint signal

The setpoint can be remote-set by connecting an analogue signal transmitter to the input for the setpoint signal (terminal 4).

![Fig. 38] Actual setpoint as a product (multiplied value) of setpoint and external setpoint

Select the actual external signal, 0-10 V, 0-20 mA, 4-20 mA, via the R100. See section 10.3.3 External setpoint on page 19.

If control mode **uncontrolled** is selected by means of the R100, the pump can be controlled by any controller.

In control mode **controlled**, the setpoint can be set externally within the range from the lower value of the sensor measuring range to the setpoint set on the pump or by means of the R100.

![Fig. 39] Relation between the actual setpoint and the external setpoint signal in control mode controlled

**Example:** At a sensor \(_{\text{min}}\) value of 0 psi, a setpoint set of 50 psi and an external setpoint of 80 % (an 8V analog signal to Terminal 4 if using an analog signal of 0 - 10V), the actual setpoint will be as follows:

\[
\text{Actual setpoint} = \left(\text{setpoint} - \text{sensor}_{\text{min}}\right) \times \%_{\text{external setpoint}} + \text{sensor}_{\text{min}}
\]

\[
= (50 - 0) \times 80 \% + 0
\]

\[
= 40 \text{ psi}
\]

In control mode **uncontrolled**, the setpoint can be set externally within the range from the min. curve to the setpoint set on the pump or by means of the R100. Typically the setpoint is set to 100 % when the control mode is uncontrolled (see section 10.5 Typical display settings for analog input E-pumps on page 25).

![Fig. 40] Relation between the actual setpoint and the external setpoint signal in control mode uncontrolled

15. Bus signal

The pump supports serial communication via an RS-485 input. The communication is carried out according to the Grundfos bus protocol, GENIbus protocol, and enables connection to a building management system or another external control system.

Operating parameters, such as setpoint, operating mode, etc. can be remote-set via the bus signal. At the same time, the pump can provide status information about important parameters, such as actual value of control parameter, input power, fault indications, etc.

Contact Grundfos for further details.

**Note:** If a bus signal is used, the number of settings available via the R100 will be reduced.

16. Other bus standards

Grundfos offers various bus solutions with communication according to other standards.

Contact Grundfos for further details.
17. Indicator lights and signal relay

The operating condition of the pump is indicated by the green and red indicator lights fitted on the pump control panel and inside the terminal box. See fig. 41 and fig. 42.

*Fig. 41* Position of indicator lights on single-phase pumps

Besides, the pump incorporates an output for a potential-free signal via an internal relay.

For signal relay output values, see section 10.3.4 Signal relay on page 19.
The functions of the two indicator lights and the signal relay are as shown in the following table:

<table>
<thead>
<tr>
<th>Indicator lights</th>
<th>Signal relay activated during:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fault (red)</td>
<td>Operation (green)</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
</tr>
<tr>
<td>Off</td>
<td>Permanently on</td>
</tr>
<tr>
<td>Off</td>
<td>Permanently on</td>
</tr>
<tr>
<td>Off</td>
<td>Flashing</td>
</tr>
<tr>
<td>Permanently on</td>
<td>Off</td>
</tr>
<tr>
<td>Permanently on</td>
<td>Permanently on</td>
</tr>
<tr>
<td>Permanently on</td>
<td>Flashing</td>
</tr>
</tbody>
</table>

Resetting of fault indication
A fault indication can be reset in one of the following ways:
- Briefly press the button ( ) or ( ) on the pump. This will not change the setting of the pump. A fault indication cannot be reset by means of ( ) or ( ) if the buttons have been locked.
- Switch off the power supply until the indicator lights are off.
- Switch the external start/stop input off and then on again.
- Use the R100. See section 10.1.3 Fault indications.

When the R100 communicates with the pump, the red indicator light will flash rapidly.
18. Insulation resistance

0.5 - 10 Hp
Do not measure the insulation resistance of motor windings or an installation incorporating E-pumps using high voltage megging equipment, as this may damage the built-in electronics.

15 - 30 Hp
Do not measure the insulation resistance of an installation incorporating E-pumps using high voltage megging equipment, as this may damage the built-in electronics. The motor leads can be disconnected separately and the insulation resistance of the motor windings can be tested.

19. Emergency operation (only 15 - 30 Hp)

Warning
Never make any connections in the pump terminal box unless all electric supply circuits have been switched off for at least 5 minutes.

Note for instance that the signal relay may be connected to an external supply which is still connected when the power supply is disconnected.

If the pump is stopped and you cannot start the pump immediately after normal remedies, the reason could be a faulty frequency converter. If this is the case it is possible to maintain emergency operation of the pump.

Before change over to emergency operation we recommend you to:
• check that the power supply is OK
• check that control signals are working (start/stop signals)
• check that all alarms are reset
• make a resistance test on the motor windings (disconnect the motor leads from the terminal box)

If the pump remains stopped it is possible that the frequency converter is faulty.

To establish emergency operation proceed as follows:
1. Disconnect the three power supply leads, L1, L2, L3, from the terminal box, but leave the protective ground lead(s) in position on the PE terminal(s).

2. Disconnect the motor supply leads, U/W1, V/U1, W/V1, from the terminal box.

3. Connect the leads as shown in fig. 43.

4. Insulate the three leads from each other by means of insulating tape or the like.

5. A motor starter is required.

Subject to alterations.
20. Maintenance and service

20.1 Cleaning of the motor
Keep the motor cooling fins and fan blades clean to ensure sufficient cooling of the motor and electronics.

20.2 Relubrication of motor bearings

0.5 - 10 Hp pumps
The motor bearings are of the closed type and greased for life. The bearings cannot be relubricated.

15 - 30 Hp pumps
The motor bearings are of the open type and must be relubricated regularly. The motor bearings are prelubricated on delivery. The built-in bearing monitoring function will give a warning indication on the R100 when the motor bearings are due to be relubricated.

Before relubrication, remove the bottom plug in the motor flange and the plug in the bearing cover to ensure that old and excess grease can escape.

When relubricating the first time, use the double quantity of grease as the lubricating channel is still empty.

The recommended grease type is a polycarbamide-based lubricating grease.

20.3 Replacement of motor bearings
15 - 30 Hp motors have built-in bearing monitoring function which will give a warning indication on the R100 when the motor bearings are due to be replaced.

20.4 Replacement of varistor (only 15 - 30 Hp)
The varistor protects the pump against voltage transients. If voltage transients occur, the varistor will be worn over time and need to be replaced. The more transients, the more quickly the varistor will be worn. When it is time to replace the varistor, R100 and PC Tool E-products will indicate this as a warning. A Grundfos technician is required for replacement of the varistor. Contact your local Grundfos company for assistance.

20.5 Service parts and service kits
For further information on service parts and service kits, visit www.Grundfos.com, select country, select WebCAPS.

21. Technical data - single-phase pumps

21.1 Supply voltage
1 x 200-240 V - 10 %/+ 10 %, 50/60 Hz - 2 %/+ 2 %, PE.
Cable: Max 1.5 mm² / 12 AWG.
Use min. 158 °F (70 °C) copper conductors only.

Recommended fuse size
Motor sizes from 0.5 - 1.5 Hp: Max. 10 A.
Standard as well as quick-blow or slow-blow fuse may be used.

21.2 Overload protection
The overload protection of the E-motor has the same characteristic as an ordinary motor protector. As an example, the E-motor can stand an overload of 110 % of I nom for 1 min.

21.3 Leakage current
Ground leakage current < 3.5 mA.
The leakage currents are measured in accordance with EN 61800-5-1.

21.4 Inputs/outputs
Start/stop
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.

Digital
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.

Setpoint signals
- Potentiometer
  0-10 VDC, 10 kΩ (via internal voltage supply).
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 328 ft.

- Voltage signal
  0-10 VDC, R i > 50 kΩ.
  Tolerance: + 0 %- 3 % at maximum voltage signal.
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 1640 ft.

- Current signal
  DC 0-20 mA/4-20 mA, R i = 175 Ω.
  Tolerance: + 0 %- 3 % at maximum current signal.
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 1640 ft.
Sensor signals

• Voltage signal
  0-10 VDC, $R_i > 50 \, \text{k\Omega}$ (via internal voltage supply).
  Tolerance: $+0 \%/-3 \%$ at maximum voltage signal.
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
  Maximum cable length: 1640 ft.

• Current signal
  DC 0-20 mA/4-20 mA, $R_i = 175 \, \Omega$.
  Tolerance: $+0 \%/-3 \%$ at maximum current signal.
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
  Maximum cable length: 1640 ft.

Internal power supplies

• 10 V power supply for external potentiometer:
  Max. load: 2.5 mA.
  Short-circuit protected.

• 24 V power supply for sensors:
  Max. load: 40 mA.
  Short-circuit protected.

Signal relay output

Potential-free changeover contact.
Maximum contact load: 250 VAC, 2 A, $\cos \varphi 0.3 - 1$.
Minimum contact load: 5 VDC, 10 mA.
Screened cable: $0.5 \times 2.5 \, \text{mm}^2 / 28-12 \, \text{AWG}$.
Maximum cable length: 1640 ft.

Bus input

Grundfos bus protocol, GENIbus protocol, RS-485.
Screened 3-core cable: $0.2 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
Maximum cable length: 1640 ft.

22. Technical data - three-phase pumps, 1 - 10 Hp

22.1 Supply voltage

3 x 380-480 V - 10 \%/+ 10 \%, 50/60 Hz - 2 \%/+ 2 \%, PE.
Cable: Max 10 mm² / 8 AWG.
Use min. 158 °F (70 °C) copper conductors only.

Recommended fuse sizes

Motor sizes from 1 - 7.5 Hp: Max. 16 A.
Motor size 10 Hp: Max. 32 A.
Standard as well as quick-blow or slow-blow fuses may be used.

22.2 Overload protection

The overload protection of the E-motor has the same characteristic as an ordinary motor protector. As an example, the E-motor can stand an overload of 110 \% of $I_{nom}$ for 1 min.

22.3 Leakage current

<table>
<thead>
<tr>
<th>Motor size [kW]</th>
<th>Leakage current [mA]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 3 Hp (supply voltage &lt; 460 V)</td>
<td>&lt; 3.5</td>
</tr>
<tr>
<td>1 - 3 Hp (supply voltage &gt; 460 V)</td>
<td>&lt; 5</td>
</tr>
<tr>
<td>5 to 7.5 Hp</td>
<td>&lt; 5</td>
</tr>
<tr>
<td>10 Hp</td>
<td>&lt; 10</td>
</tr>
</tbody>
</table>

The leakage currents are measured in accordance with EN 61800-5-1.

22.4 Inputs/output

Start/stop
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.

Digital
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.

Setpoint signals

• Potentiometer
  0-10 VDC, 10 k\Omega (via internal voltage supply).
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
  Maximum cable length: 328 ft.

• Voltage signal
  0-10 VDC, $R_i > 50 \, \text{k\Omega}$.
  Tolerance: $+0 \%/-3 \%$ at maximum voltage signal.
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
  Maximum cable length: 1640 ft.

• Current signal
  DC 0-20 mA/4-20 mA, $R_i = 175 \, \Omega$.
  Tolerance: $+0 \%/-3 \%$ at maximum current signal.
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
  Maximum cable length: 1640 ft.

Sensor signals

• Voltage signal
  0-10 VDC, $R_i > 50 \, \text{k\Omega}$ (via internal voltage supply).
  Tolerance: $+0 \%/-3 \%$ at maximum voltage signal.
  Screened cable: $0.5 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.

Internal power supplies

• 10 V power supply for external potentiometer:
  Max. load: 2.5 mA.
  Short-circuit protected.

• 24 V power supply for sensors:
  Max. load: 40 mA.
  Short-circuit protected.

Signal relay output

Potential-free changeover contact.
Maximum contact load: 250 VAC, 2 A, $\cos \varphi 0.3 - 1$.
Minimum contact load: 5 VDC, 10 mA.
Screened cable: $0.5 \times 2.5 \, \text{mm}^2 / 28-12 \, \text{AWG}$.
Maximum cable length: 1640 ft.

Bus input

Grundfos bus protocol, GENIbus protocol, RS-485.
Screened 3-core cable: $0.2 \times 1.5 \, \text{mm}^2 / 28-16 \, \text{AWG}$.
Maximum cable length: 1640 ft.
23. Technical data - three-phase pumps, 15 - 30 Hp

23.1 Supply voltage
3 x 380-480 V - 10 %/+ 10 %, 50/60 Hz - 3 %/+ 3 %, PE.
Cable: Max. 10 mm² / 8 AWG.
Use min. 158 °F (70 °C) copper conductors only.

Recommended fuse sizes

<table>
<thead>
<tr>
<th>Motor size [Hp]</th>
<th>Max. [A]</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>32</td>
</tr>
<tr>
<td>20</td>
<td>36</td>
</tr>
<tr>
<td>25</td>
<td>43</td>
</tr>
<tr>
<td>30</td>
<td>51</td>
</tr>
</tbody>
</table>

Standard as well as quick-blow or slow-blow fuses may be used.

23.2 Overload protection
The overload protection of the E-motor has the same characteristic as an ordinary motor protector. As an example, the E-motor can stand an overload of 110 % of Iₙom for 1 min.

23.3 Leakage current
Ground leakage current > 10 mA.
The leakage currents are measured in accordance with EN 61800-5-1.

23.4 Inputs/output

Start/stop
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.

Digital
External potential-free contact.
Voltage: 5 VDC.
Current: < 5 mA.
Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.

Setpoint signals

• Potentiometer
  0-10 VDC, 10 kΩ (via internal voltage supply).
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 328 ft.

• Voltage signal
  0-10 VDC, Rₛ > 50 kΩ.
  Tolerance: + 0 %/- 3 % at maximum voltage signal.
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 1640 ft.

• Current signal
  DC 0-20 mA/4-20 mA, Rₛ = 250 Ω.
  Tolerance: + 0 %/- 3 % at maximum current signal.
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 1640 ft.

Sensor signals

• Voltage signal
  0-10 VDC, Rₛ > 50 kΩ (via internal voltage supply).
  Tolerance: + 0 %/- 3 % at maximum voltage signal.
  Screened cable: 0.5 - 1.5 mm² / 28-16 AWG.
  Maximum cable length: 1640 ft.

Internal power supplies

• 10 V power supply for external potentiometer:
  Max. load: 2.5 mA.
  Short-circuit protected.

• 24 V power supply for sensors:
  Max. load: 40 mA.
  Short-circuit protected.

Signal relay output
Potential-free changeover contact.
Maximum contact load: 250 VAC, 2 A, cos φ 0.3 - 1.
Minimum contact load: 5 VDC, 10 mA.
Screened cable: 0.5 - 2.5 mm² / 28-12 AWG.
Maximum cable length: 1640 ft.

Bus input
Grundfos bus protocol, GENIbus protocol, RS-485.
Screened 3-core cable: 0.2 - 1.5 mm² / 28-16 AWG.
Maximum cable length: 1640 ft.

23.5 Other technical data

EMC (electromagnetic compatibility to EN 61800-3)

<table>
<thead>
<tr>
<th>Motor [Hp]</th>
<th>Emission/immunity</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.5</td>
<td></td>
</tr>
<tr>
<td>0.75</td>
<td>Emission:</td>
</tr>
<tr>
<td>1</td>
<td>The motors may be installed in residential areas (first environment), unrestricted distribution, corresponding to CISPR11, group 1, class B.</td>
</tr>
<tr>
<td>1.5</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Immunity:</td>
</tr>
<tr>
<td>5</td>
<td>The motors fulfill the requirements for both the first and second environment.</td>
</tr>
<tr>
<td>7.5</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td></td>
</tr>
<tr>
<td>20</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td></td>
</tr>
<tr>
<td>30</td>
<td></td>
</tr>
</tbody>
</table>

Emission:
The motors are category C3, corresponding to CISPR11, group 2, class A, and may be installed in industrial areas (second environment). If equipped with an external Grundfos EMC filter, the motors are category C2, corresponding to CISPR11, group 1, class A, and may be installed in residential areas (first environment).

Warning
When the motors are installed in residential areas, supplementary measures may be required as the motors may cause radio interference.

Motor sizes 15, 25, and 30 Hp comply with EN 61000-3-12 provided that the short-circuit power at the interface point between the user’s electrical installation and the public power supply network is greater than or equal to the values stated below. It is the responsibility of the installer or user to ensure, by consultation with the power supply network operator, if necessary, that the motor is connected to a power supply with a short-circuit power greater than or equal to these values:
Contact Grundfos for further information.

**Enclosure class**
- Three-phase pumps, 1 - 10 Hp: IP55 (IEC 34-5).

**Insulation class**
F (IEC 85).

**Ambient temperature**
During operation:
- Min -4 °F (-20 °C)
- Max +104 °F (40 °C) without derating.
During storage/transport:
- -40 °F (-40 °C) to +140 °F (+60 °C) (0.5 - 10 Hp)
- -13 °F (-25 °C) to +158 °F (70 °C) (15 - 30 Hp).

**Relative air humidity**
Maximum 95 %.

**Sound pressure level**
- Single-phase pumps: < 70 dB(A).

### Sound pressure level

<table>
<thead>
<tr>
<th>Motor size [Hp]</th>
<th>Short-circuit power [kVA]</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>1500</td>
</tr>
<tr>
<td>20</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>2700</td>
</tr>
<tr>
<td>30</td>
<td>3000</td>
</tr>
</tbody>
</table>

**Note**
20 Hp motors do not comply with EN 61000-3-12.

By installing an appropriate harmonic filter between the motor and the power supply, the harmonic current content will be reduced. In this way, the 20 Hp motor will comply with EN 61000-3-12.

**Immunity:**
The motors fulfill the requirements for both the first and second environment.

24. **Disposal**
This product or parts of it must be disposed of in an environmentally sound way:
1. Use the public or private waste collection service.
2. If this is not possible, contact the nearest Grundfos company or service workshop.

<table>
<thead>
<tr>
<th>Motor size [Hp]</th>
<th>Speed stated on the nameplate</th>
<th>Sound pressure level</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td></td>
<td>65</td>
</tr>
<tr>
<td>1.5</td>
<td></td>
<td>65</td>
</tr>
<tr>
<td>2.0</td>
<td></td>
<td>70</td>
</tr>
<tr>
<td>3.0</td>
<td></td>
<td>70</td>
</tr>
<tr>
<td>5.0</td>
<td></td>
<td>75</td>
</tr>
<tr>
<td>7.5</td>
<td>3400-3600</td>
<td>80</td>
</tr>
<tr>
<td>10</td>
<td></td>
<td>69</td>
</tr>
<tr>
<td>15</td>
<td></td>
<td>70</td>
</tr>
<tr>
<td>20</td>
<td></td>
<td>70</td>
</tr>
<tr>
<td>25</td>
<td></td>
<td>74</td>
</tr>
<tr>
<td>30</td>
<td></td>
<td>78</td>
</tr>
</tbody>
</table>
25. Installation in the USA and Canada

25.1 Electrical connection

25.1.1 Conductors
Use minimum 140/167 °F (60/75 °C) copper conductors only.

25.1.2 Torques

**Power terminals**
- Power terminal: 1.7 ft-lbs
- Relay, M2.5: 0.4 ft-lbs
- Input control, M2: 0.15 ft-lbs

25.1.3 Line reactors
Max. line reactor size must not exceed 2 mH.

25.1.4 Fuse size/circuit breaker
If a short circuit happens the pump can be used on a power supply delivering not more than 5000 RMS symmetrical amperes, 480 V maximum.

**Fuses**
When the pump is protected by fuses they must be rated for 600 V. Maximum sizes are stated in table below.
Up to 10 Hp use Class K5 UL Listed fuses. For 10 to 30 Hp use any class UL Listed fuse.

**Circuit breaker**
When the pump is protected by a circuit breaker this must be rated for a maximum voltage of 480 V. The circuit breaker must be of the “Inverse time” type.
The interrupting rating (RMS symmetrical amperes) must not be less than the values stated in table below.

**USA - Hp**

<table>
<thead>
<tr>
<th>2-pole</th>
<th>4-pole</th>
<th>Fuse size</th>
<th>Circuit breaker type/model</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>25 A</td>
<td>25 A / Inverse time</td>
</tr>
<tr>
<td>1.5</td>
<td>1.5</td>
<td>25 A</td>
<td>25 A / Inverse time</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>25 A</td>
<td>25 A / Inverse time</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
<td>25 A</td>
<td>25 A / Inverse time</td>
</tr>
<tr>
<td>5</td>
<td>5</td>
<td>40 A</td>
<td>40 A / Inverse time</td>
</tr>
<tr>
<td>7.5</td>
<td>–</td>
<td>40 A</td>
<td>40 A / Inverse time</td>
</tr>
<tr>
<td>10</td>
<td>7.5</td>
<td>50 A</td>
<td>50 A / Inverse time</td>
</tr>
<tr>
<td>15</td>
<td>15</td>
<td>80 A</td>
<td>80 A / Inverse time</td>
</tr>
<tr>
<td>20</td>
<td>20</td>
<td>110 A</td>
<td>110 A / Inverse time</td>
</tr>
<tr>
<td>25</td>
<td>25</td>
<td>125 A</td>
<td>125 A / Inverse time</td>
</tr>
<tr>
<td>30</td>
<td>–</td>
<td>150 A</td>
<td>150 A / Inverse time</td>
</tr>
</tbody>
</table>

25.1.5 Overload protection
Degree of overload protection provided internally by the drive, in percent of full-load current: 102 %.

---

25.2 General considerations
For installation in humid environment and fluctuating temperatures, it is recommended to keep the pump connected to the power supply continuously. This will prevent moisture and condensation build-up in the terminal box.
Start and stop must be done via the start/stop digital input (terminal 2-3).

---

Subject to alterations.